

HSCB QUALITY ASSURANCE FRAMEWORK

SECTION: A. STANDING STATUTORY RESPONSIBILITIES SECTION: B. ALIGNED WITH CURRENT PRIORITIES 2015-16

SECTION A: STANDING STATUTORY RESPONSIBILITIES			
Nature of Information	Quantitative Measures	Qualitative Measures	Outcome Measures
1. Holding agencies to account with regard to their arrangements for Safeguarding & Promoting the Welfare of Children	(i) Full Multi-agency Data Set - Analysis and scrutiny 8 times a year by QA Sub Committee - with key and exceptional reporting to the HSCB (ii) Progress measure against Annual Business Plan (quantitative data submitted)	(i) S11 Auditing –bi-annual (ii) Outcomes of single agency inspection (iii) Outcomes of themed inspections / reviews / audits (iv) Progress measured against Annual Business plan (qualitative data submitted)	Agencies respond appropriately to their statutory responsibilities – having both structures and culture that promote safeguarding and the welfare of children Agencies individually and collectively monitor performance and ensure that any required actions for development are implemented
2. Evaluation of single and multi-agency practice	(i) specific and selected agency data reports scrutinised by the QA Sub Committee	(i) Multi-agency case audits Responsive/extra-ordinary audits Single agency reporting on safeguarding activity : <ul style="list-style-type: none"> - EIS - MASH - Private Fostering - Allegations Management - Domestic Abuse - LAC - Self Harm - CSE & MACE - Gangs - Adult MH - Adult Substance Misuse - Children and Substance Misuse 	The HSCB maintains oversight of performance across agencies and tests through ‘deep dive’ reports and audits. Evidence used to identify good practice and to form basis for formal challenges where necessary.

		<ul style="list-style-type: none"> - Children and MH provision - Young people in custody - Bullying & e-Safety - Trafficking - Forced Marriage & HBV - Workforce – capacity/vacancies - Staff Supervision - Staff surveys <p>(i) Feedback and learning from CDOP and Rapid Response processes</p> <p>(ii) Learning from Child Protection Conference Scrutiny Panel</p>	
3.HSCB reflective exercises	(i) Themed discussion and analysis at main HSCB meetings – presentation of quantitative data by all relevant agencies	(i) Themed discussion and analysis at main HSCB meetings – qualitative data and intelligence presented by all relevant agencies	<p>HSCB creates space at a strategic level to look at a priority area 'in the round' – to 'map' what is known about the issues faced by children and young people across Harrow and evaluates the collective response from local agencies.</p> <p>Activities engage leaders from other relevant strategic partnerships in Harrow to ensure shared a understanding and coordinated response.</p>
4.Consultations	(i) HSCB maintains consultation log	<p>(i) Consultation activities with Young Peoples' Parliament</p> <p>(ii) consultation activities with children and young peoples' groups/youth clubs/schools</p> <p>(iii) Consultations and engagement of parents and wider community</p> <p>(iv) Feedback through HSCB's voluntary sector arm (voluntary and faith sectors)</p>	<p>HSCB continually tests its understanding and relevance of its direction against the views of children/young people.</p> <p>HSCB continually checks what information or activity it needs to provide (directly or through others) to help parents and the wider community support children and young people in Harrow</p>

5.Effectiveness of Training & Learning events	<ul style="list-style-type: none"> (i) Reports on multi-agency attendance on courses (ii) Attendance at HSCB Conference (iii) Attendance at HSCB Learning Forums, including dissemination of learning from Reviews 	<ul style="list-style-type: none"> (i) Evaluation reports on impact of training courses – initial and 3 month impact reports (ii) Evaluation report on impact of annual conference (iii) Multi-agency case audits (iv) Child Protection Conference Challenge Panel (v) Specific Impact of Learning Audit – embedding of recommendations and policy/procedures (vi) Identification of repeated recommendations from SCRs 	<p>HSCB maintains oversight of the effectiveness of its Learning and Improvement Strategy</p> <p>HSCB is able to identify and prioritise areas where repeated findings for practice development are found across the same or different scrutiny processes.</p>
6.Impact of HSCB website	<ul style="list-style-type: none"> (i) Data on Traffic to website by professionals; young people; parents/public 	<ul style="list-style-type: none"> (i) Consultation with YP on design and content (ii) Young person’s Take-over day (iii) Consultations with practitioners 	<p>HSCB maintains oversight of the effectiveness of its website in reaching and meeting the needs of all target audiences.</p>

SECTION B: ALIGNED WITH CURRENT PRIORITIES 2015-16

1. REDUCING VULNERABILITIES FOR YOUNG PEOPLE IN HARROW

Nature of Information	Quantitative Measures	Qualitative Measures	Outcome Measures
CSE	<ul style="list-style-type: none"> (i) Annual CSE Report from CSE Co-ordinator (ii) Quarterly reports on CSE data (iii) Metropolitan Police monthly data – London comparative data (iv) Multi-agency attendance at CSE training (v) School participation and pupil attendance at CSE training events 	<ul style="list-style-type: none"> (i) CSE Peer Reviews findings and progress on previous action plan (ii) Annual CSE Report from CSE Co-ordinator – including MASE activity & Impact (iii) Single agency/organisation’s reporting into CSE Sub-committee (iv) Intelligence sharing at Serious Incident Group (Schools Safeguarding Group) (v) Consultation activities with children and young people (vi) Analysis of themed reporting exercise by all agencies into HSCB (vii) Feedback from YP attending CSE drama (Chelsea’s Choice) (viii) Sexual health and CSE report into CSE Sub-committee 	<p>HSCB maintains oversight of the profile of CSE in Harrow.</p> <p>HSCB maintains oversight of effectiveness of local arrangements to address the risks of CSE for young people – and is able to challenge the quality of service response where appropriate.</p> <p>Repeated review exercises to evidence change</p> <p>Increase in referrals and consultations following raising awareness activity into MASH and MASE</p> <p>Increase in cases progressing to prosecution</p> <p>Strategic awareness is maintained across partnership boards via themed reporting by HSCB members (including mapping exercise)</p> <p>HSCB through its themed analysis</p>

			exercises establishes links with other known or potential areas of vulnerability – missing, gangs, LAC
Gangs	<ul style="list-style-type: none"> (i) Quarterly reports on Gangs data (ii) 6 monthly reports to QA from Metropolitan Police (iii) Bi-monthly reporting to CSE Sub-committee from Gangs Coordinator – including number of YP completing support programme (iv) Standing agenda item for Safer Harrow Partnership – which has representation from HSCB 	<ul style="list-style-type: none"> (i) Peer Review findings and progress on Action Plan (ii) Bi-monthly reporting to CSE Sub-committee from Gangs Coordinator (iii) Analysis of themed reporting exercise by all agencies into HSCB (iv) Intelligence related to gang related crime reported into Safer harrow Partnership – which has representation (v) Feedback from Serious Incident Group (vi) Consultation activities with children and young people (vii) Feedback from Outreach Work carried out by VAH 	<p>HSCB maintains oversight of the profile of children affected by gangs in Harrow.</p> <p>HSCB maintains oversight of, and where appropriate, challenges the effectiveness of the local response.</p> <p>Repeated review exercises to evidence change</p> <p>Gangs coordinator report on successes and challenges of support programme</p> <p>Strategic awareness is maintained across partnership boards via themed reporting by HSCB members (including mapping exercise)</p> <p>HSCB through its themed exercises establishes links with other known or potential areas of vulnerability – CSE, Missing, LAC</p>
Missing Children	<ul style="list-style-type: none"> (i) Quarterly data reports (ii) Annual Missing Children Report – LA (iii) Police data 	<ul style="list-style-type: none"> (i) Annual Missing Children Report (LA) – including evaluation of return interviews (ii) Annual Missing Children Report (Police) (iii) Children Missing Education 	<p>HSCB maintains reliable oversight of the current profile and issues for children and young people who go missing or absent.</p> <p>HSCB evaluates, and where</p>

		(iv) Analysis of themed reporting exercise by all agencies into HSCB	appropriate, challenges the effectiveness of the local response. HSCB through its themed exercises establishes links with other known or potential areas of vulnerability – Gangs, CSE, LAC
Children Looked After	(i) Quarterly data reports (ii) Annual Children Looked After Report	(i) Annual Children Looked After Report from the LA – including feedback from children and young people (ii) Progress reports from CLA Health Assessment Team – including feedback from children and young people	HSCB maintains oversight of the profile of children and young people accommodated by Harrow. HSCB maintains oversight of, and where appropriate challenges the effectiveness of services for Children Looked After.
Radicalisation	(i) Monitoring of multi-agency attendance at WRAP training (ii) Quarterly data reports (iii) Annual report to the Board on Prevent and number of referrals to Channel Programme	(i) Annual Report from the Prevent and Diversity Co-ordinator (ii) Reports on the activity and effectiveness of the local Channel Panel (iii) Feedback from WRAP training events and outreach work from VAH (iv) Feedback from Schools Diversity Forum	HSCB maintains oversight of the profile of radicalisation in Harrow and the effectiveness of local arrangements to divert and support affected young people. HSCB ensures that responses are coordinated with the Safer Harrow Partnership
Female Genital Mutilation	(i) Quarterly data reports (ii) Attendance at raising awareness events	(i) Annual Report from FGM Lead (Health) (ii) Feedback from local training and initiatives – HSCB and schools (Norbury) (iii) Feedback from Schools' Diversity Forum.	HSCB develops and maintains oversight of the profile of FGM in Harrow. HSCB maintains oversight, and where appropriate, challenges the effectiveness of the local agencies' response to prevent FGM

Forced Marriage and Honour Based Violence	(i) Quarterly data report (ii) Multi-agency attendance at HSCB training and raising awareness events	(i) Annual Report from MASH – (LA and Police activity) (ii) Feedback from local training events and Outreach activity (VAH) (iii) Feedback from School' Diversity Forum.	HSCB develops and maintains oversight of the profile of both Forced Marriage and HBV in Harrow HSCB maintains oversight, and where appropriate, challenges the effectiveness of the local agencies' response
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2. ACTIVELY INCORPORATE THE VIEWS OF CHILDREN AND STAFF			
Nature of Information	Quantitative Measures	Qualitative Measures	Outcome Measures
Children & Young People	(i) Number and range of HSCB activities that engage children (YP – Consultation log)	(i) Feedback on consultation regarding HSCB website (ii) Feedback on consultation on gangs (YP Parliament and vulnerable groups) (iii) Feedback on consultation on CSE & e-Safety (Chelsea's Choice) (iv) S11 evidence of engagement of children & YP via agencies (v) Learning from review & audits based on the voice of the child – (a mandatory component of all HSCB reviews and audits) (vi) The views of children/young people captured in single agency reports to the Board	HSCB keeps an up to date understanding of how children and young people perceive and experience risks faced by them in Harrow. HSCB continually obtains feedback from children and young people on the effectiveness of the services they receive from local agencies HSCB continually obtains feedback on the effectiveness of its website and safeguarding events for children and young people HSCB can evidence changes made in response to feedback from children and young people.

			The HSCB actively ensures that the voice of children and young people influences all of its planning and subsequent activity.
Front line staff and Managers	<ul style="list-style-type: none"> (i) Attendance/involvement (number) by agency of practitioners in serious case reviews and Learned Lessons Reviews (ii) Attendance (number) by agency in HSCB training, events and raising awareness activities (iii) Practitioner traffic to HSCB website 	<ul style="list-style-type: none"> (i) Practitioner contributions to serious case reviews and Learned Lessons Reviews (ii) Practitioner contributions to CP Scrutiny Panel (iii) Practitioner contributions to multi-agency case audits (iv) Practitioner feedback from training and events – including impact returns for Learning and Development Reports (v) HSCB Chair Surgeries (vi) Escalation reports reaching the HSCB 	<p>HSCB is continually informed by front line practice; - ensuring that its own activity is reliably informed about current good practice and challenges faced by practitioners and their managers across all agencies.</p> <p>The HSCB and its activities are known to front line practitioners.</p> <p>Practitioners experience the HSCB as accessible - and relevant to their work.</p>

3. STRENGTHENING STRATEGIC ACCOUNTABILITY			
Nature of Information	Quantitative Measures	Qualitative Measures	Outcome Measures
HSCB Member Effectiveness	<ul style="list-style-type: none"> (i) Member attendance at Board meetings (ii) Attendance of agency representatives at HSCB Sub Committees 	<ul style="list-style-type: none"> (i) Annual Audit of the HSCB's collated Board (ii) Annual Audit of Individual Member activity (iii) Annual Business Plan (iv) Budget reports – implications for safeguarding (v) Bi-monthly and Annual reports 	<p>The HSCB evidences strong Governance</p> <p>The HSCB's membership is sufficiently senior to effect change within respective agencies and across the partnership</p>

		(vi) from Sub-committees HSCB Challenge Log	The HSCB and individual members are recognised as an appropriately challenging body The HSCB evidences that it supports a realistic, but sufficiently ambitious business plan
Engagement of Elected Members & DCS	(i) Attendance at meetings and events	(i) Activity reported from Quarterly Safeguarding Meetings (ii) Minutes of Board meetings evidencing scrutiny by elected members	Safeguarding and promoting the welfare of children remains a priority in Harrow and is supported by strong governance
Linkage with Health and Wellbeing Board	(i) Mutual representation at meetings – attendance record	(i) Cross referenced or linked agenda items (ii) Presentation of HSCB Annual Report	The safeguarding agenda is known and actively supported across all relevant strategic partnerships in Harrow
Linkage with Safeguarding Adults Board	(i) Mutual representation at meetings – attendance record	(i) Cross referenced or linked agenda items (ii) Activity reported in Joint HSCB & HSAB Business Coordination meetings	Joint safeguarding agendas are known at actively supported by both Boards. Areas of joint responsibility and interest are identified and wherever possible, addressed together to achieve greater effectiveness and efficiency
Linkage with Safer Harrow Partnership	(i) Mutual representation at meetings – attendance record	(i) Cross referenced or linked agenda items (ii) Engagement in HSCB's Themed Analysis activity	The safeguarding agenda is known and actively supported across all relevant strategic partnerships in Harrow
Linkage with Corporate Parenting Panel	(i) Mutual representation at meetings – attendance record	(ii) Cross referenced or linked agenda items (iii) Engagement in HSCB's Themed Analysis activity	The safeguarding agenda is known and actively supported across all relevant strategic partnerships in Harrow

